E-Chat

Online E-Service Solution Chating System

Designed & Developed by

techtsy

land of technology

techtsy
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WHO WE ARE

Know About Us

We consider ourselves as techlosophers. At Techtsy we turn your tech ideas into realities. We aim to create actionable tech insights and practical tools to reduce barriers to entrepreneurs through cutting edge technologies, cost effective solutions and very effective support.

We're a small, flexible and laden with the creative ideas that are just on the finger tips and are ready to take shape. We craft simple and functional web & mobile apps. We simply love developing and designing. Creativity is a part of our culture and we make sure to provide our team the best and most creative environment possible.

What We Made

Befoodie
Food Ordering App

YouFIT
Fitness Tracking App

PoolCABs
Ride Sharing App

My Pasar Borong
Grocery Delivery App

Nikahh
A Marketplace App

& 10+ Startup Ideas App!

E-Chat
Online Medicine Order & Delivery App

Everybody has emotional and spiritual requirements that factor into their mental well-being. People who are experiencing anxiety, depression, or stress sometimes hesitate to go for therapy. Also, at times we felt that talking to our friends about how we are feeling or the problems we are facing with our family or close ones isn't enough or they "just don't get it!". With the increase in societal pressure weighing on our minds, it's been really difficult to catch a break. Besides, we get caught up in a spiral of anxiety about our work and need advice or solutions from lawyers, companies, or firms, but we don't get time due to our busy schedules.

This e-solution app can fill in the gaps and you can get a lawyer, connect with people, associations, companies, firms, and therapists. This app will work as a stress-releasing pill and increase your confidence and motivation.This app also permits privacy and confidentiality and can be a safe place for people who hesitate to confront their mental health issues and also who may feel that they may be stigmatized by others.

You can chat or talk about the problem and get an immediate solution, procedures, or advice.
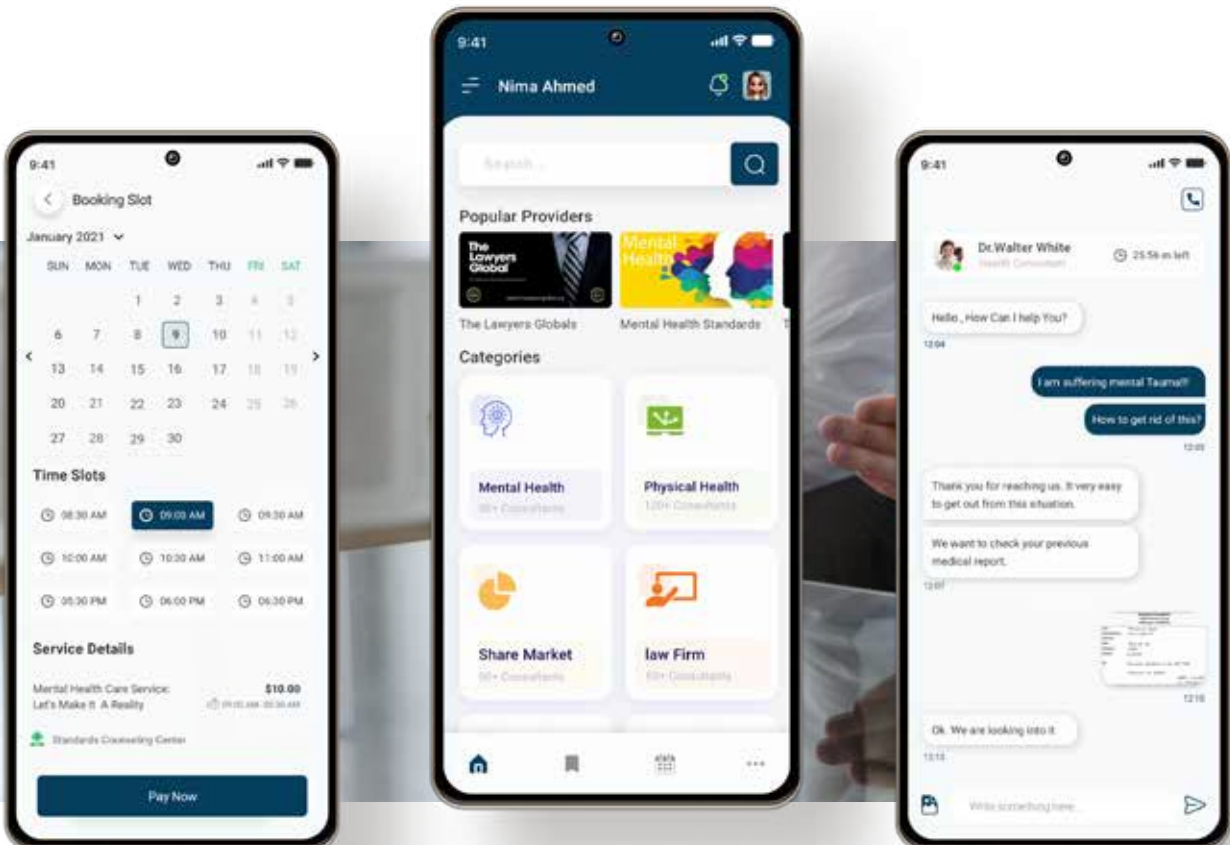
- ◎ **User Mobile App**
- ◎ **Provider App**
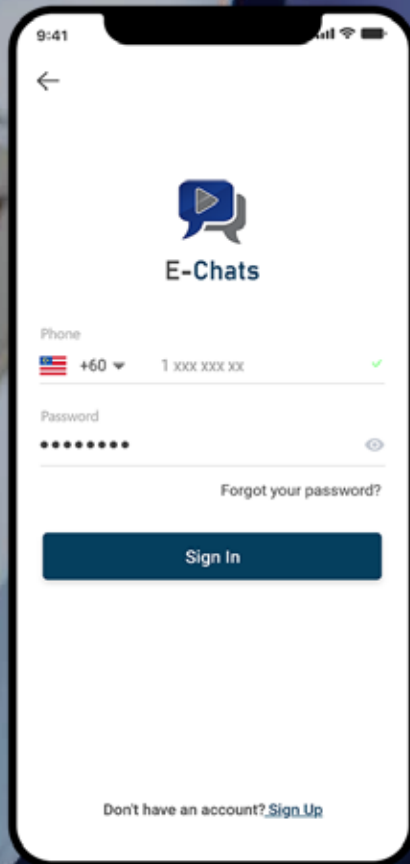- ◎ **Super Admin Dashboard**

Splash Screen

E-CHAT USER'S MOBILE APP

1 ❯ Receive Consultation

2 ❯ Easy Register/login

3 ❯ Advanced Search Option

4 ❯ Consultation Information

5 ❯ One tap Appointment System

6 ❯ Find Daily Life's Solutions

7 ❯ Real Time Chat with Consultant

8 ❯ Voice Call

9 ❯ Payments and Offers

10 ❯ Manage Profile & Many more

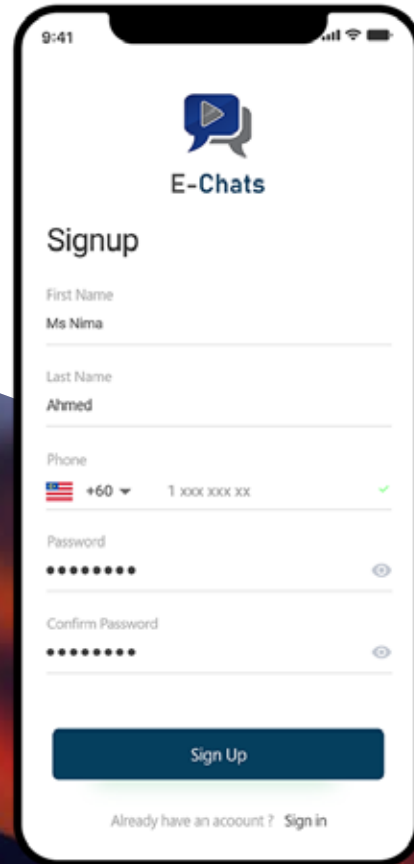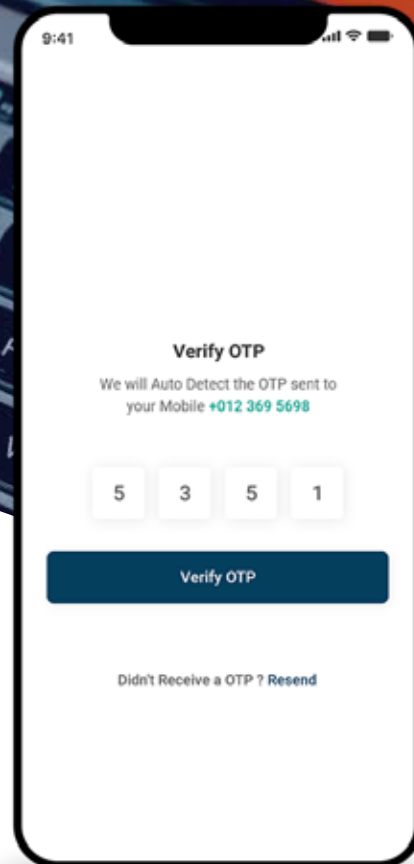# LOGIN/SIGNUP

in User App

Login System

Signup Process

OTP Verification

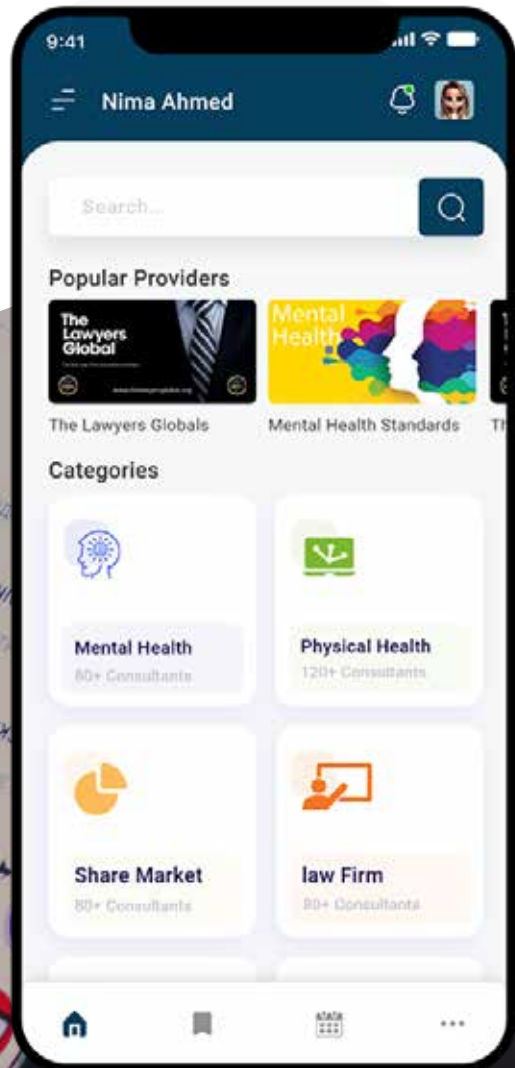> The users can easily log in or sign up to the app by social sign up, email, or via phone number.

➤ There are different categories of services. The users can search for any services according to their preferences. They can view the recommended providers list , so that it will be easier for them to find out who will be best for them.
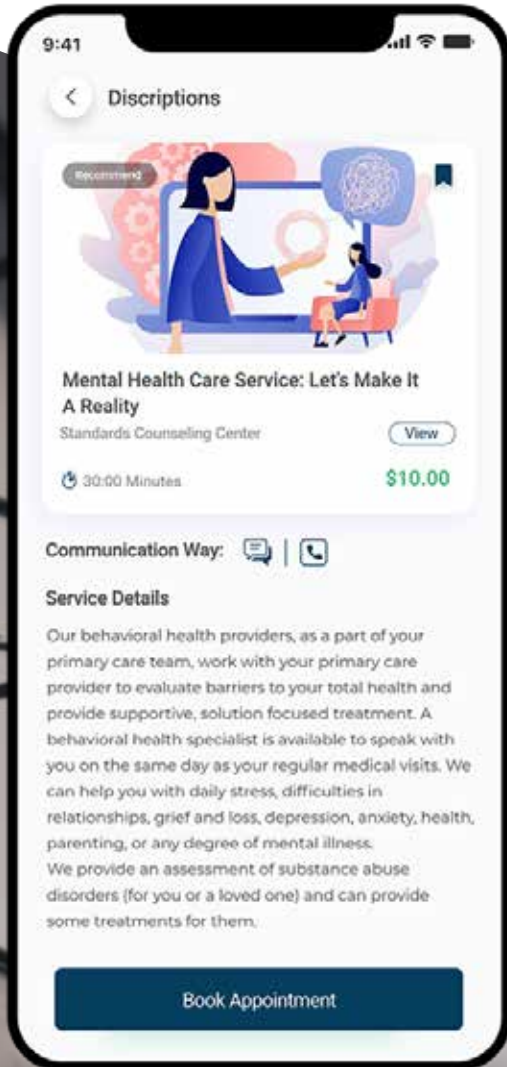
Home Screen

Service List
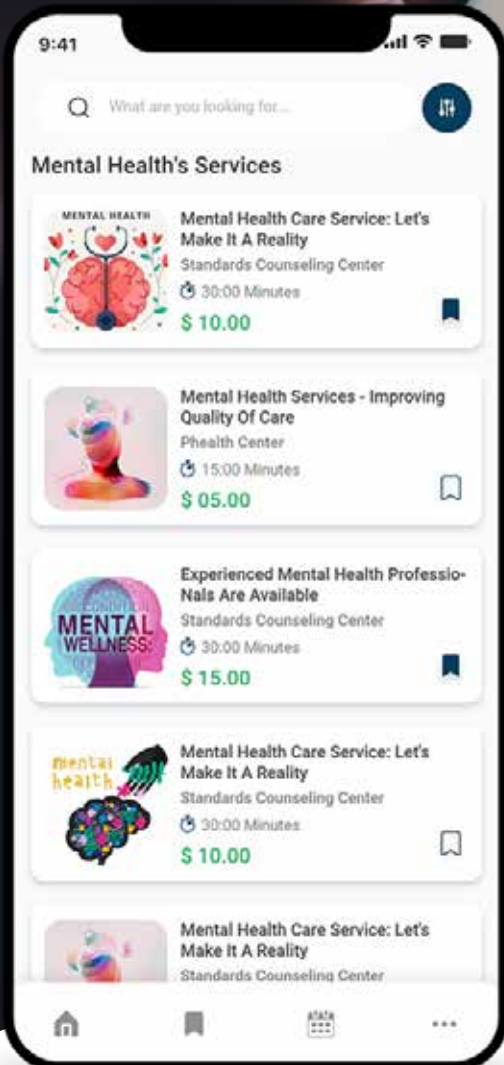
➤ Based on the selected category the users can filter out the service provider with their name. The user can select services with their preferred duration. The price is set by the service provider based on the duration.
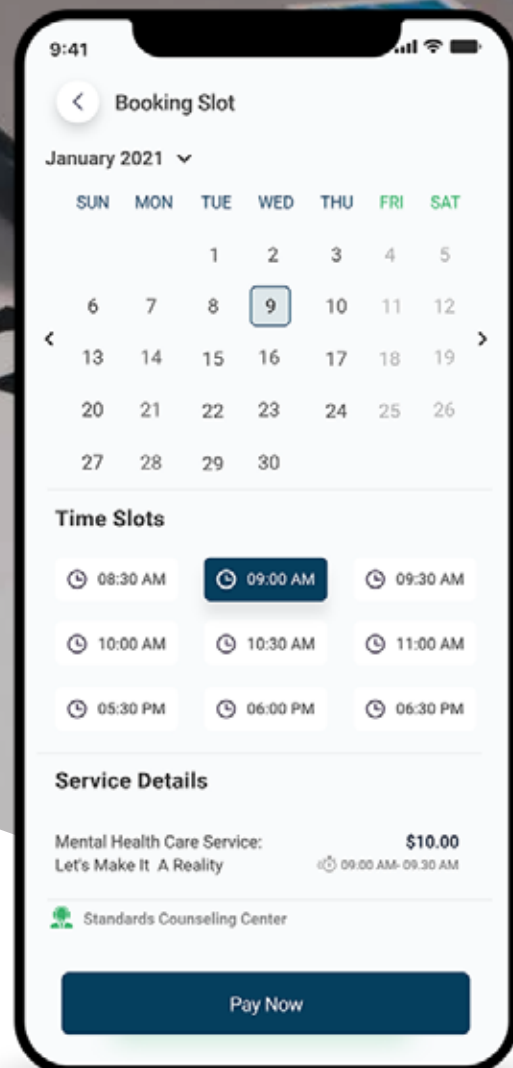
DESCRIPTION & SERVICE SLOT

Description

The user gets a full description of the service provider along with their experience in that particular field. The user can see the ratings and reviews given by other users and can select them based on that.

Booking Slots

The user can view the date and time slot availability of the selected service provider. They can select the date from the calendar view and time from the available slots. Therefore, they can easily book their appointment without any hassle.

PAYMENTS & APPOINTMENTS

> The user can select the payment method for the service. There are multiple payment methods the user can enjoy: PayPal, credit card or wallet.
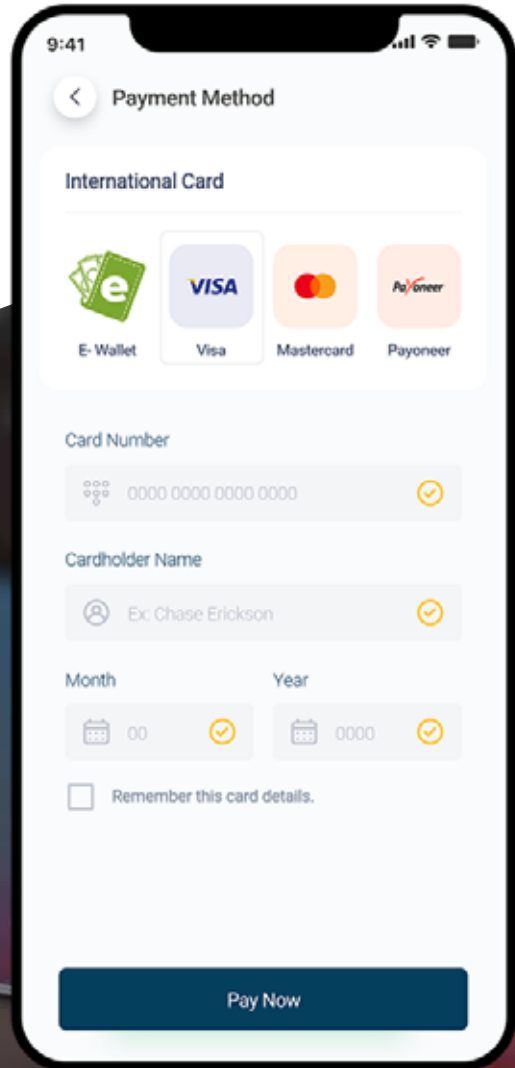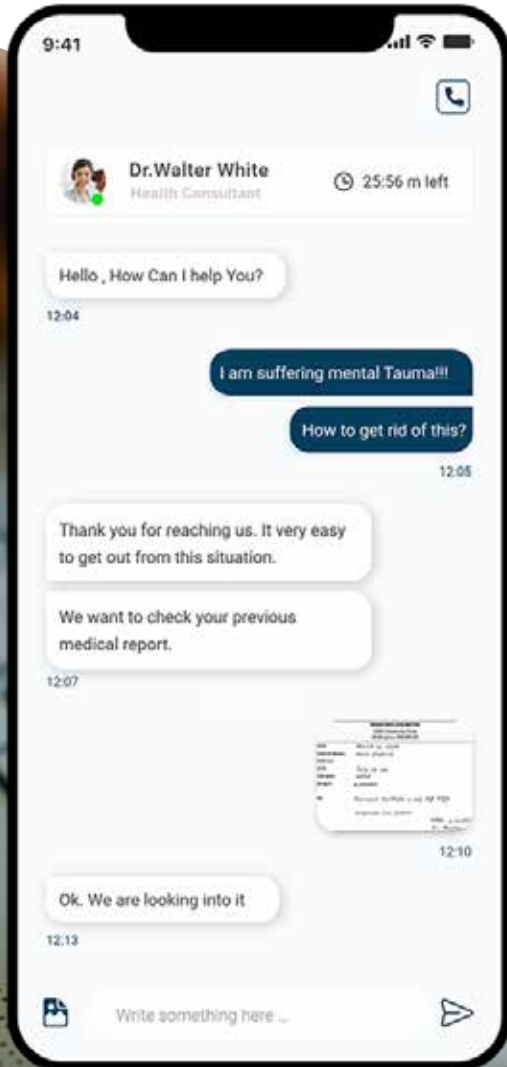
Payment Methods
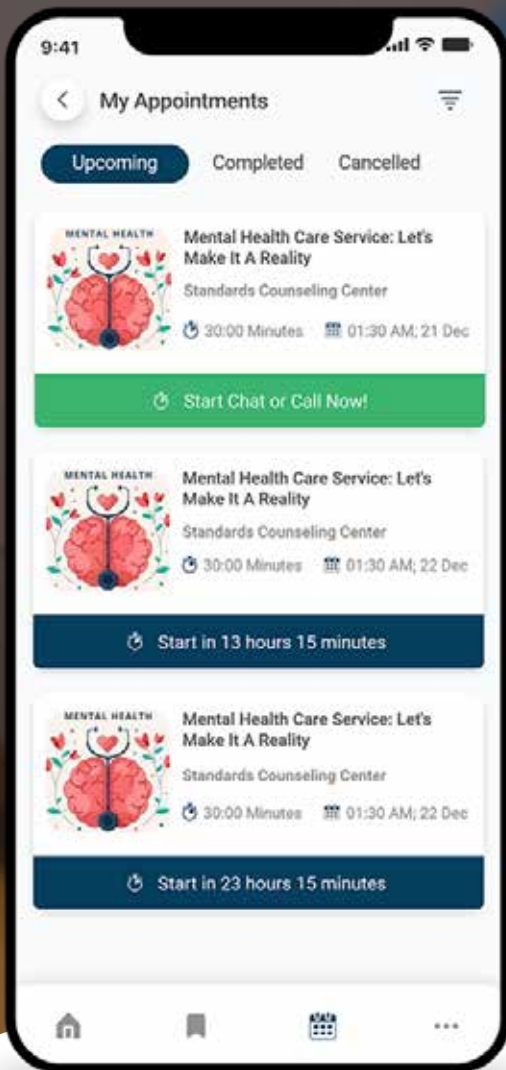
Consultancy Appointments

> The user can see the details of their upcoming appointments. The users can also see their previous appointments with details.

CONSONANCY

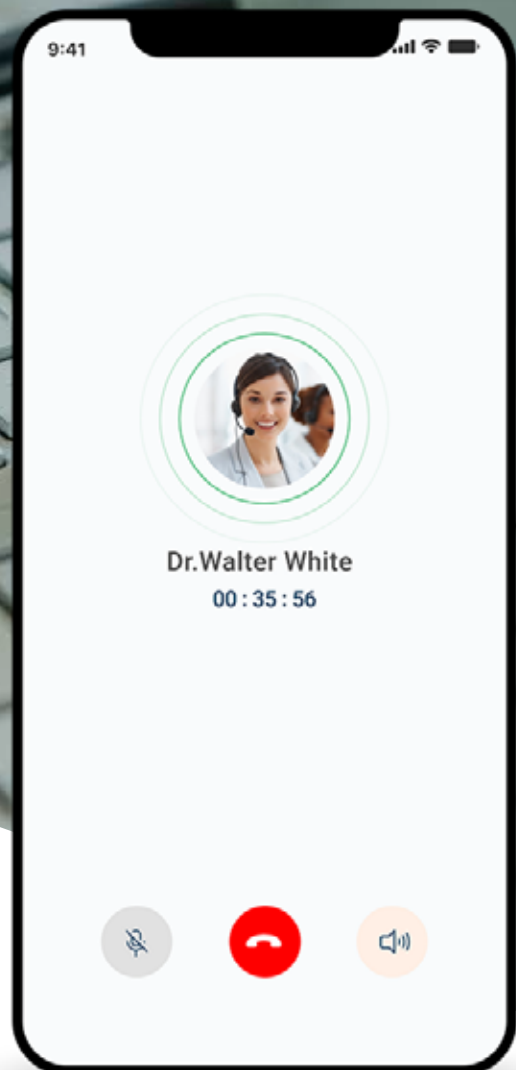**Chat with Consultant**

The user can see the chat with their service provider. They can chat/talk based on the duration they have selected. There will be a timer and when the time is over the chat/talk automatically gets disconnected.
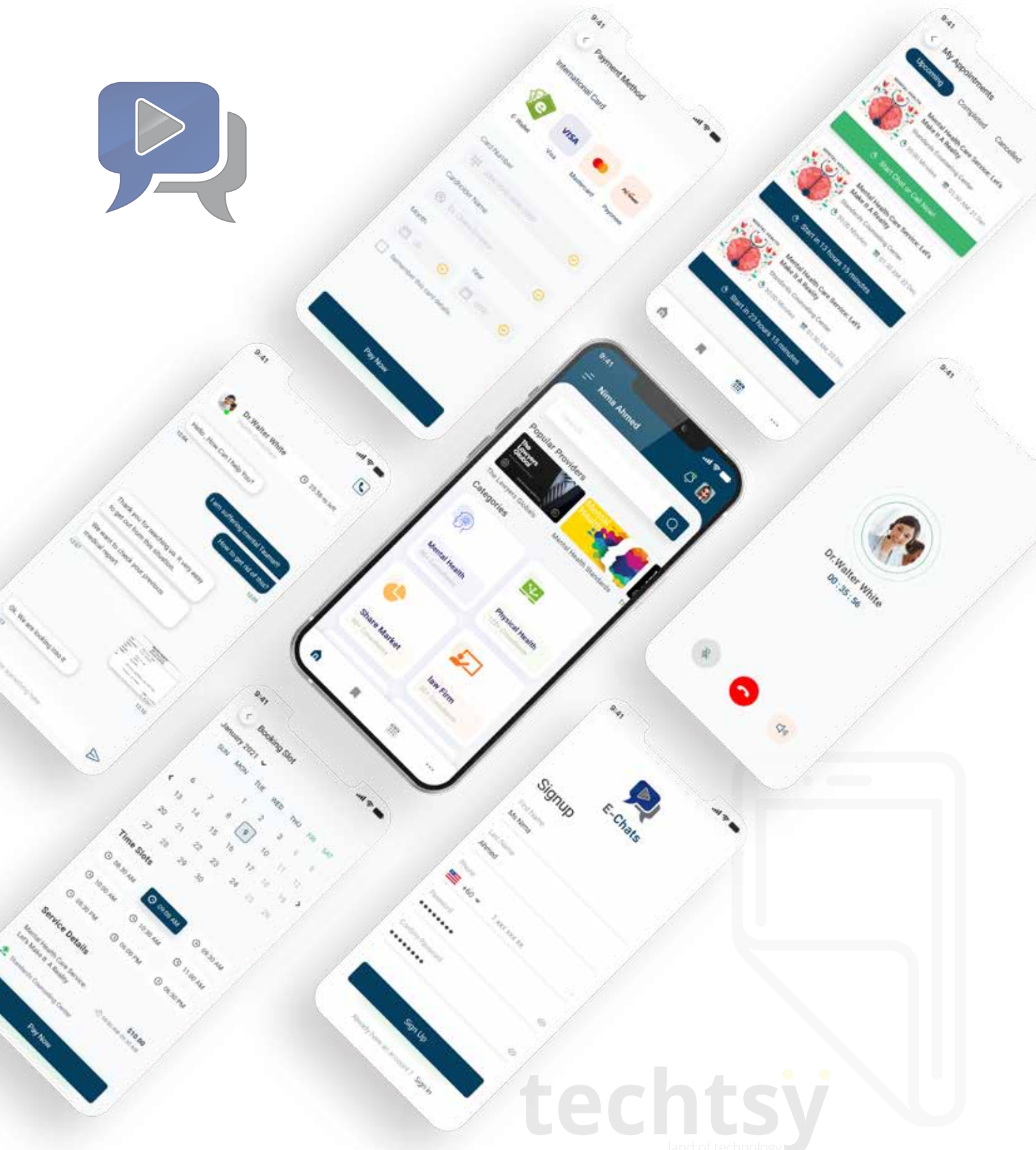
Voice Call

The service provider can also increase the duration of the chat/talk during the session.

SOME SHOTS OF E-CHAT USER'S APP!

PROVIDER'S APP

SERVICE PROVIDER'S APP FEATURES

1 ➤ Sign up and Login

A service provider can also sign up to the app via email, social networking account or mobile number.

2 ➤ Service Management

A service provider can manage various services he/she is offering with price.

3 ➤ Profile Setting

Profile setting allows the service provider to manage his/her profile details like first and last name , email, contact details, profile photo or logo and so on.

4 ➤ Appointment History

It allows the service provider to view all the services provided in past and present along with their status.

5 ➤ Customer Reviews

It is necessary to know whether the solution given by the service provider is effective or not to improve their service. So service providers can review and respond to reviews and ratings given by the customers.

ADMIN DASHBOARD

FEATURES LIST

ADMIN PANEL

1 > Login

Secure admin authentication page allows login into the backend/admin panel.

2 > Dashboard

A well designed dashboard will help admin to get a quick view of a platform including a number of service providers, customers, appointments and so on.

3 > User Management

This module gives the admin complete access to a list of all users of the platform including service providers, and customers along with their important profile information like name, email, contact number, registration date, etc.

4 > Payment Management

Multiple payment options to offer a smooth and hassle-free user experience to the customers. Admin can manage several payment methods and transactions from this module.

5 > In app Chat/ Talk:

In app Chat/Talk is the main feature through which the service provider can connect with their customers.
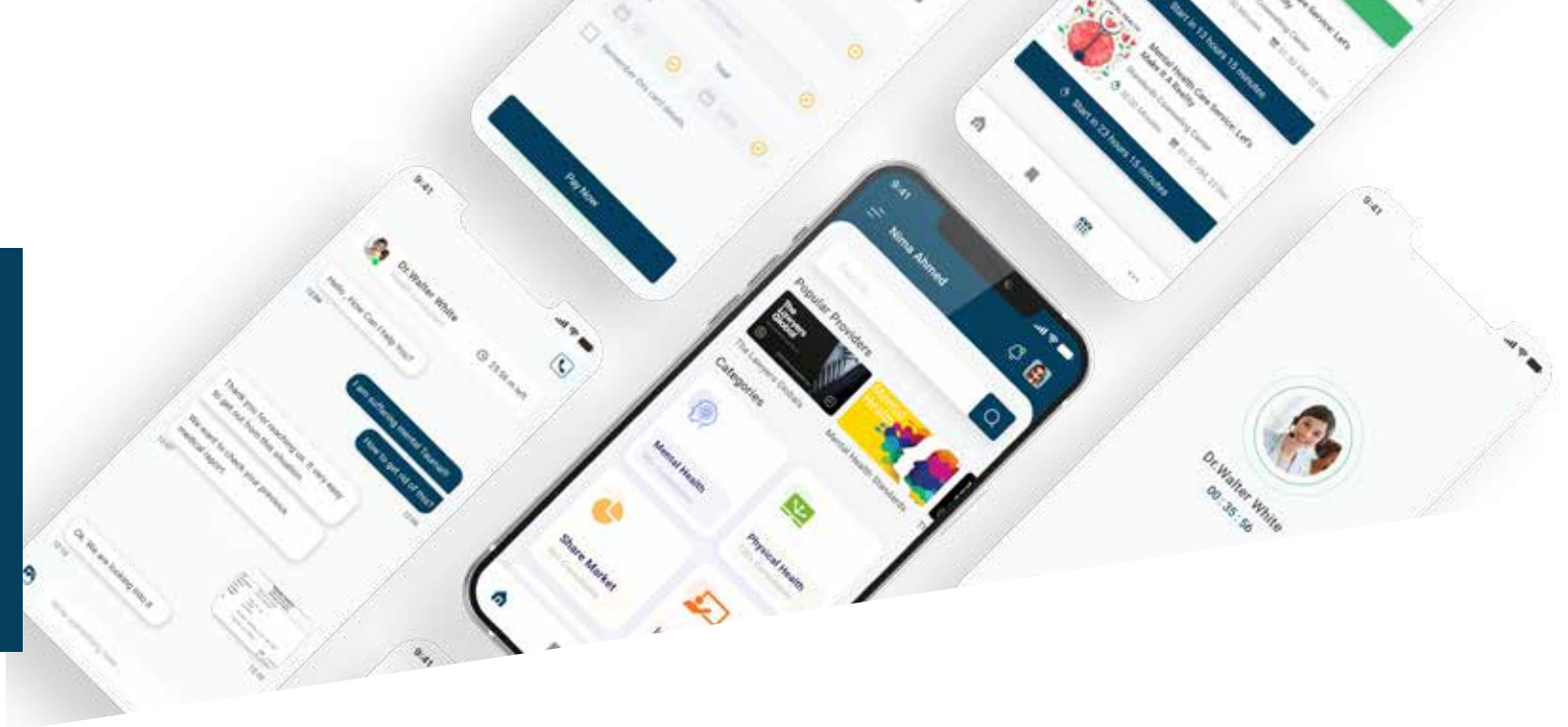
MORE EXTRA FEATURES FOR E-CHAT APP

1 ➤ Calendars and Reminders

Stay organized and on track with an integrated calendar and reminder. This feature helps you schedule appointments with professionals, keep challenger notes, and set reminders for self-care activities.

2 ➤ Track Self-Growth

Monitor your progress and journey towards well-being with the integrated self-tracking tools. Be it a patient or a client for consultancy or counselling, they can set goals, track achievements, and celebrate milestones along the way.

3 ➤ Virtual and Augmented Reality

Service receivers and service providers can benefit from the latest virtual and augmented reality to make every online session more interactive and effective with virtual and augmented reality. Provide a proper therapeutic environment, practice mindfulness exercises, and enhance self-awareness.

4 ➤ Feedback and Support

For counselling or any service feedback and support features are very important. Elevate your customer experience with an advanced feedback and support system and stay ahead in your field of expertise.
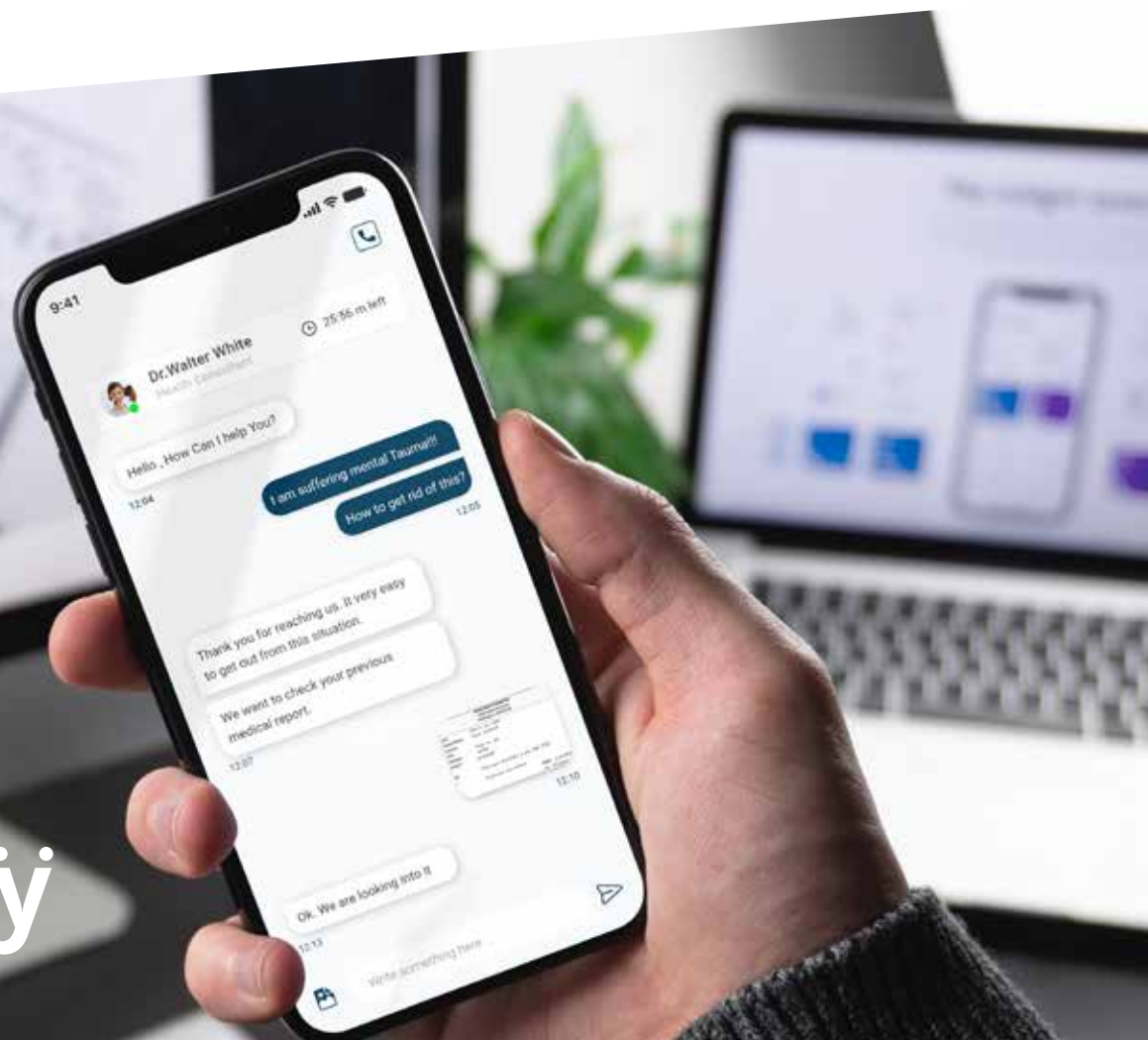
PROGRAMMING

THE TOOLS ARE USED IN E-CHAT

This application is built with Kotlin (Android), Swift (iOS), React (Front End) and Django (Backend).

N. B. Based upon request we can provide the solution also in flutter (mobile app) and in node.js (Backend) .

Thank You!

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Found it Awesome?

Please Contact Us for Purchase or More Info

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